

Eviction Update and Other Important Updates

Dear Resident,

Eviction Prevention Expanded During Coronavirus Pandemic: We are working with community and government partners to do everything we can to *prevent any evictions due to financial hardship* during this coronavirus pandemic. If you are unable to pay all or a portion of your April rent, please call or email the leasing office as soon as possible. We will work with you to develop a plan and prevent your household from eviction.

Please note that for the safety of staff and residents, the Leasing Office will be closed for in person business. This includes receiving packages. If you receive packages through this office, please take steps to redirect where these are sent (for example, medications might be mailed to a nearby pharmacy or supply orders could be mailed to a family member or friend who can accept them for you).

If you need help or assistance with other needs, please remember **APAH's Resident Services Team** is available by phone and email, Monday-Friday 9am-6pm. If you receive a voicemail, please leave a message with your name, property name, unit number, and contact information. We will return your call within 1 business day.

[Leasing Office Contact Information can be found here.](#)

Resident Services Contact Information:

Phone: 571-800-6450 (English)
571.970.2286 (Spanish)

Email:

- ❖ Roxana Hernandez rhernandez@apah.org (hablo espanol)
- ❖ Aseel Elborno aelborno@apah.org (Arabic)
- ❖ Jessica Stuart jstuart@apah.org
- ❖ Venus Burgess vburgess@apah.org
- ❖ Caroline Jones cjones@apah.org (New Resident Services Director)

We hope you are all staying well and safe.