

CORES

For more information: Garrett Jackson Director, Resource Development and Communications gjackson@apah.org 571.733.9617

## Arlington Partnership for Affordable Housing (APAH) is a CORES Certified Organization

Arlington, VA (July 15, 2022) – APAH is proud to announce that The Certified Organization for Resident Engagement and Services (CORES) has recognized our robust resident services program with this best-in-class credential.

This certification, managed by Stewards of Affordable Housing for the Future (SAHF), identifies replicable, scalable approaches to resident services offered by affordable housing organizations nationally. Organizations with this certification are able to unlock unique funding and partnership opportunities, allowing affordable housing providers to continue delivering the highest level of services. The CORES certification formally indicates APAH's deep commitment to our residents' wellbeing as well as our commitment to industry standards for data-driven operations.

APAH proudly provides resident services and individualized support according to four pillars: housing and family stability, health and wellness, education, and community solutions. The APAH resident services team connects our residents to rent relief and other emergency funding, hosts grocery distributions in partnership with Arlington Food Assistance Center (AFAC), provides educational opportunities for students and adults alike, and organizes regular, onsite events that build community among neighbors.

"The CORES certification affirms that APAH is providing exceptional services to our residents at the highest level, matching the exceptional quality of our housing," says Marquan Jackson, APAH's Director of Resident Services. "As a nonprofit affordable housing provider, we're thrilled that this certification will allow us to seek additional funding and expand our partnerships." Carmen Romero, APAH President and CEO, adds "Our work throughout the region is guided by and in service to our residents. The CORES certification underscores our deep commitment to the families that call our communities home."



The certification builds on SAHF's mission to advance the creation and preservation of healthy, sustainable, affordable rental homes, aligning with APAH's organization vision and goals. "CORES certified organizations demonstrate a capacity and competency in providing a robust system of resident services coordination. APAH's commitment to engaging residents, strategic implementation of resident services, and the development of systems and infrastructure necessary for success, are hallmarks of the CORES Certification," says Andrea Ponsor, President and CEO of SAHF. APAH is thrilled to continue offering and improving upon the services provided to residents, and serving as a model for other affordable housing providers in the region.

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## About the Arlington Partnership for Affordable Housing

Founded in 1989, APAH now helps more than 2,000 households live in stable, secure, and affordable rental homes. APAH has 500 affordable apartments under construction and an additional 1,000 in its development pipeline. APAH's Columbia Hills Apartments received the 2019 ULI Washington Trends Award for Excellence in Affordable Housing. And both Columbia Hills and Gilliam Place, APAH's most recent projects, were recognized as Virginia's Best Affordable Housing project by Virginia Housing. In 2020, APAH was named one of the nation's Top 50 Affordable Housing Developers by Affordable Housing Finance magazine. HAND, the Housing Association of Nonprofit Developers, awarded APAH as 2021 Developer of the Year and 2022 Best Large Affordable Housing Development for Queens Court.